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U.S. PATENT & TRADEMARK OFFICE

IN THE UNITED STATES PATENT & TRADEMARK OFFICE

In re application of : August 11, 2003
 Frederick D. BUSche : IBM Corporation
 Ser. No. 09/879,491 : Dept.T81/Bldg. 503-3
 Filed June 12, 2001 : P.O. Box 12195
 For: Method and System for Predicting : Res. Tri. Park, NC 27709
 Customer Behavior Based on Data Network : Group Art Unit: 2161
 Geography :

FAX RECEIVED

AUG 12 2003

GROUP 3600

Change of Address Under 37 CFR 1.33(c) and Power of Attorney under 37CFR 1.34(b)

Commissioner for Patents
 PO Box 1450
 Alexandria, VA 22313-1450

Sir:

I, Gregory M. Doudnikoff, Attorney of Record in the above-identified application, do hereby appoint attorneys/agents under customer #26502 as Associate Attorneys/Agents for the purpose of prosecuting the above-identified application. Please also address future correspondence to customer #26502 which is:

IBM Corporation
 Intellectual Property Law
 Dept. IQ0A/Bldg. 040-3
 1701 North Street
 Endicott, NY 13760
 Phone: 607-429-4358
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Respectfully submitted,

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CERTIFICATE OF FACSIMILE TRANSMISSION UNDER 37 CFR 1.8(a)

I hereby certify that this paper is being transmitted by facsimile to the Commissioner of Patents, PO Box 1450, Alexandria VA 22313-1450 at phone number 703-746-7239 on (date) August 11, 2003.

1 total pages

Dianne Lane

NAME OF PERSON FAXING PAPER AND FEE

SIGNATURE OF PERSON FAXING PAPER AND FEE

Dianne Lane

Docket RSW920000174US1